Limited Lifetime Warranty

Perfect Shutters, Inc. warrants its products (which are installed in accordance with the manufacturer’s published installation instructions) against any defects in material or workmanship causing breaking, cracking, splitting, or warping, for as long as you own the home or building on which the shutters were originally installed. Coverage terminates if you sell or otherwise transfer your shutters. Any claims under this warranty must be made in writing to:

Perfect Shutters, Inc.
Attn: Warranty Dept
11213 HWY. 173
Hebron, IL 60034

All claims must be accompanied by proof of purchase together with the owner’s name, address, telephone number, and brief description of the problem. This warranty gives you specific legal rights and you may also have other rights which vary from state.

In the event of defect (as described above) Perfect Shutters, Inc. should first be given reasonable opportunity to determine its possible responsibility prior to any repairs or replacements being made and the defective shutters must be returned to Perfect Shutters, Inc., PREPAID. Upon receipt and at its option, Perfect Shutters, Inc., will repair or replace the defective shutters and return the repaired or replaced shutters to the claimant.

Perfect Shutters, Inc. is not responsible for any costs or expenses incurred in the removal or reinstallation of its products nor is it responsible for any inconvenience, commercial loss, incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you. This warranty does not cover damages or defects cause by product misuse or abuse, improper installation, fire, weathering or acts of God such as hurricanes, tornadoes, or hailstorms.